

For Official Release
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Office of the Governor
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Arrival Requirements at Pago Pago International Airport For April 7 Hawaiian Air Flight

“We appreciate your attention and patience as we work to get you home and to your final destinations as quickly as possible. Again, Welcome Home!”

The Governor’s Authorized Representative (GAR) Lieutenant Governor Talauega Eleasalo Ale has issued the following arrival requirements for all confirmed travelers to American Samoa on Hawaii Airlines Flight 465 on Thursday April 7, 2022. “This instructional guide provides step-by-step information on arrival requirements to enable smooth processing. We appreciate your attention and patience as we work to get you home and to your final destinations as quickly as possible. Again, Welcome Home!”, stated Ale.

Step 1: Waiting Area

Upon deplaning, please proceed toward the Arrival Area where your temperature will be taken at a mobile thermal temperature checkpoint. Passengers with elevated temperatures may be asked to step aside for further examination. Upon entry, there will be seating in a waiting area before we clear you onto TalofaPass Registration, COVID-19 Testing, Immigration, Luggage Claim & Customs, and finally, Exit & Pick-up.

Please remain seated until you have been guided to proceed to the registration area.

Estimated wait time will range anywhere from 15 minutes to 1 hour depending on your position in the entry line.

Step 2: TalofaPASS Registration

15 passengers will be called at a time to proceed to the Registration station where you will be asked to provide personal information for input into an electronic registration system. Please ensure that your carry-on bags and belongings are with you at all times. You are prohibited from handing off bags or belongings to anyone outside of your traveling party — including airport personnel.

Estimated wait time will range anywhere from 10 to 30 minutes.

Step 3: COVID Testing

Upon completion of registration, you will then be directed to one of 10 stations at the COVID Testing Area. You will be tested using an antigen test, which takes 15 minutes for results. If you test **negative**, you will be issued a wristband and then proceed to the

Immigration line. If you test **positive**, you will be directed to an area for further testing and monitoring and required to isolate at the ACF in Tafuna for 7 days.

For passengers who test negative, estimated wait time will range anywhere from 20 - 45 minutes.

**Department of Health Note:* Passengers that test negative will be directed to a 7-day home quarantine and expected to check-in daily on TalofaPASS throughout their quarantine period. Failure to check-in daily on TalofaPASS or return for mandatory testing may impact your ability to travel in the future. All passengers on home quarantine must return for testing on Day 5 or Day 6 (April 12 or 13) by drive-through at the Airport using a PCR Test (Nasopharyngeal swab). Those who test positive will be informed of their results and required to isolate for 14 days. Those that do not receive a call are presumed negative and released from Home quarantine on Day 8. Clearance letters can be picked at the nearest health center.

Step 4: Immigration

Passengers with negative test results will proceed to the Immigration Area for check-in and stamping of your travel documents. For families traveling as a group, one family member may present travel documents of the traveling party for review by Immigration. It is required by law to be processed and cleared through Immigration upon entry to American Samoa.

Estimated wait time will range anywhere from 10 to 30 minutes.

Step 5: Luggage Claim and Customs Check

Upon clearance from immigration, you will be directed to re-enter the Arrivals Area and go directly to the Luggage Claims Area to pick up your checked in luggage. All luggage including carry-ons must be submitted to Customs for inspection and scanning.

Estimated wait time will range anywhere from 30 to 45 minutes.

Step 6: Exit & Pick Up

Upon clearing Customs check, exit the building and head outside where we have arranged tents for seating while awaiting your family to pick you up. Please return luggage carts to ASG personnel waiting outside for return to the luggage area.

NuWest and Federal Team Members

Medical personnel with NuWest and our Federal Partners are arriving to help our government respond to the covid surge and are not subject to procedures outlined above for all other passengers. Instead, personnel will board buses upon deplaning for direct transport to quarantine sites. Airport transportation will be provided for NuWest personnel (Sadies by the Sea) and Federal personnel (Tradewinds) where they will undergo supervised quarantine for 5 days. Personnel will be under restricted movement to and from the LBJ hospital to perform critical emergency response functions.

**Department of Legal Affairs Note:* Travel documents will be picked up by Department of Health staff within the first three days of their quarantine to be presented to the Immigration officers for scanning, stamp, and returned promptly.

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