



AMERICAN SAMOA GOVERNMENT
DEPARTMENT OF HOMELAND SECURITY
(ASDHS)



TEMCO EMERGENCY OPERATIONS CENTER

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INFORMATION STATEMENT

Wednesday April 13, 2022

FOR IMMEDIATE RELEASE
Pago Pago International Airport
Hawaiian Air Flight for 14APR22

Talofa and Welcome to American Samoa! We praise and glorify our Heavenly Father that He has seen fit to deliver you all safely to our Homeland. Malo le Malaga Manuia! For all confirmed travelers to American Samoa on Hawaii Airlines Flight 465 on Thursday April 14, 2022, this instructional guide provides step-by-step information on arrival instructions to enable smooth processing. We appreciate your attention and patience as we work to get you home and to your final destinations as quickly as possible. Again, *Welcome Home!*

-Governor's Authorized Representative (GAR)
LIEUTENANT GOVERNOR TALAUEGA E.V. ALE

Arrival Instructions

Step 1: Entry Procedure

Upon deplaning, please proceed toward the Arrival Area where your temperature will be taken at a mobile thermal temperature checkpoint. Passengers with elevated temperatures may be asked to step aside for further examination. Upon entry in the arrivals area, there will be seating in a waiting area before we process you through COVID-19 Testing, Immigration, Luggage Claim & Customs and Exit & Pick-Up.

The estimated wait time will range anywhere from 15 minutes to 1 hour depending on your position in the entry line.

Step 2: DOH Waiting Area for Testing

15 passengers will be called at a time to check in for testing. Remain in your seat until you are called. Do not change seats when others are called. Please ensure that your carry-on bags and belongings are always with you. You are prohibited from handing off bags or belongings to anyone outside of your traveling party — including airport personnel.

The estimated wait time for registration will range anywhere from 10 to 30 minutes.

Step 3: COVID Testing

After you have completed check-in, you will then be directed to one of 10 stations at the COVID Testing Area. You will be tested using an antigen test, which takes 15 minutes for results. If you test **negative**, you will be issued a wristband and then proceed to the

Immigration line. If you test **positive**, you will be directed to an area for medical assessment. You and your travel party will be transferred to our Alternative Care Facility (ACF) by DOH for isolation of up to 7 days.

For passengers who test negative, the estimated wait time for COVID-19 testing will be anywhere from 20 - 45 minutes.

Department of Health Note:* Passengers that test negative will be directed to a 7-day **Home Quarantine and expected to check-in daily on TalofaPASS throughout their quarantine period. Failure to check-in daily on TalofaPASS or return for mandatory testing may impact your ability to travel in the future. All passengers on home quarantine must return for testing on Day 5 or Day 6 (April 19 or 20) by drive-through at the Airport using a PCR Test (Nasopharyngeal swab). Those who test positive will be informed of their results and the individual/family will be transferred to the ACF and remain there for up to 7 days. Those that don't receive a call are presumed negative and released from Home quarantine on Day 8. Clearance letters can be picked at the nearest health center.

Step 4: Immigration

Passengers with negative test results will proceed to the Immigration Area for check-in and stamping of your travel documents. For families traveling as a group, one family member may present travel documents of the traveling party for review by Immigration. It is required by law to be processed and cleared through Immigration upon entry to American Samoa.

The estimated wait time at the Immigration Station will range anywhere from 10 to 30 minutes.

Step 5: Luggage Claim and Customs Check

Upon clearance from immigration, you will be directed to re-enter the Arrivals Area and go directly to the Luggage Claims Area to pick up your checked in luggage. All luggage including carry-ons must be submitted to Customs for inspection and scanning.

The estimated wait time at the Luggage Claim Customs Area will range anywhere from 30 to 45 minutes.

Step 6: Exit & Pick Up

Upon clearing Customs check, exit the building and head outside where we have arranged tents for seating while awaiting your family to pick you up. Please return luggage carts to ASG personnel waiting outside for return to the luggage area.

**Dept of Health Note:* Contractors with arrangements for transport to the quarantine site will be picked from the tent waiting area by Department of Health personnel.