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Subject: Tax Office Services Update – Media Release

Happy New Year Fellow Taxpayers,

We're pleased to announce Tax Office services at our new location: **Tedi of Samoa Building, Fagatogo Square.**

- **Corrections/Issues (2024 & Prior Returns):** Please email contact.taxoffice@tr.as.gov. Phone details coming soon. Appointments are required to better serve you. No walk-ins
- **Clearances/Transcripts** (Commercial Drivers, Immigration, Daycare, etc.): Mondays, Wednesdays, Fridays *only*.
- **Free Filing Assistance Program** is discontinued for this tax season. We encourage you to visit or contact our licensed tax practitioners and professionals on island for assistance.
- **2025 Tax Forms:** Available next week; will start accepting filed tax returns on January 26th,
- **New Tax System Transition:** We're implementing updates. Please anticipate some processing delays.
- **Hours of Customer Service:** 8 AM - 3 PM

Thank you for your continued patience and cooperation.

Faafetai ma ia manuia.

Brett Butler
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Service excellence through team collaboration and efficiency to create value for customers

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